



INSULATED GLASS LIMITED WARRANTY AND DISCLAIMER

Western States Glass, has a Limited Warranty for a period of **Ten (10) Years** from the date of manufacture. This Warranty covers defects inside of the insulated unit. This warranty **DOES NOT COVER GLASS BREAKAGE, SCRATCHES ON THE EXTERIOR OF THE UNIT, RUBS, OR ANY MARKS TO THE GLASS.** Western States Glass, must be notified within **60 days** of the manufacture date of any observed obstructions inside of the insulated unit.

Our Ten-Year Warranty is for Double Sealed Units. This warranty does not include units which show evidence of water trapped in the glazing pocket, use of incompatible glazing sealant materials, cracked, broken or damage to the product resulting from accident, abusive handling, misuse, shattering due to heat buildup from applied films, tints to the interior surface of the unit, glass units with capillary (breather) tubes. This warranty is to the first retail purchaser of the insulated unit.

This Warranty DOES NOT COVER UNITS INSTALLED IN SKYLITES, SLOPED GLAZING INSTALLATIONS, AIR - PORT CONTROL TOWERS, SOLAR COLLECTORS, OR ANY MOVING VEHICLE (CARS, TRUCKS, BOATS, TRAILERS, AIRPLANES, OR JET PLANES). This Warranty DOES NOT COVER UNITS INSTALLED IN ANY REFRIGERATION UNITS, STEAM BATHS, OR GREENHOUSES.

UNITS MUST BE INSTALLED IN A PROPER MANNER IN ACCORDANCE WITH IGMA SUGGESTED GLAZING INSTRUCTIONS.

UNITS MUST BE INSTALLED WITH A COMPATIBLE SEALANT MATERIAL.

GLAZING CONSIDERATIONS

1. The Glazing surfaces must be free of moisture, dirt, grease, oil, and other contaminating materials.
2. Glass should be always be set with two identical setting blocks. The setting blocks should be 1/8" wider than the thickness of the unit.
3. Lead or Wood setting blocks should **NOT** be used with insulated glass units.
4. A "Weep System" must be used to allow adequate drainage of water.
5. Customer supplied plexiglass, polycarbonate or plastic like materials will not be warranted.

ALL WARRANTY CLAIMS MUST BE PRESENTED IN WRITING TO:

WESTERN STATES GLASS

790 West 12TH Street,
Long Beach, CA 90813

ACCOMPANIED, WHERE PRACTICAL, BY PROOF OF PURCHASE.

UPON VERIFICATION OF ANY WARRANTY CLAIM, WESTERN STATES GLASS, AT IT'S OPTION, EITHER WILL FURNISH A NEW UNIT PRODUCED BY WESTERN STATES GLASS AND SHIPPED WITHIN OUR DELIVERY AREA, OR WILL REFUND THE REMAINING PRO-RATED PORTION OF THE ORIGINAL PURCHASE PRICE.

WESTERN STATES GLASS WILL BEAR NO OTHER EXPENSE, SUCH AS LABOR COSTS OR ANY KIND, AND CUSTOMER'S EXCLUSIVE REMEDY, IN LIEU OF ALL INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES.