



WESTERN STATES
GLASS

📍 790 West 12th St, Long Beach, CA 90813

☎ Phone: 562-983-1374

📠 Fax: 562-590-9981

☎ Toll-Free: 800-859-2060

🌐 www.wsglass.com

TERMS AND CONDITIONS OF SALE

For your convenience, Western States Glass, offers a toll-free telephone line for customer price quotations and ordering. It is customary for all orders accepted on the telephone to be read back to you for accuracy. Please listen carefully when it is read back to you as Western States Glass, will not be held responsible for errors and omissions from telephone orders; a 50-50 split may be offered in some circumstances. Our fax line is available 24 hours a day, 7 days a week in order to ensure a correct order or quotation and is highly recommended.

If no credit is established, orders will be delivered C.O.D. Upon credit approval, open accounts can be established. Western States Glass terms are 2% 10th., Next 30th. Failure to comply with these terms will result in removal of an open account. Inactive accounts of more than (1) one year will have to be re-establish credit.

There will be a \$35.00 fee charged on all returned checks. A late charge of 2% per month (24% per annum) will be made on past due balances.

Please inspect all merchandise at time of delivery. Any claims must be reported to our office within 24 hours of delivery on custom and single lite orders. On case orders, damage must be reported within 5 working days. No claims will be accepted on will call orders as they should be inspected at the time of the will call. Our drivers must have paperwork to pick-up any merchandise previously delivered. Western States Glass is not responsible for breakage or damage in the handling, tempering, or fabrication of customer's glass. We will not cut down and re-fabricate customer's glass.

Patterns submitted to Western States Glass, should have the following information:

- Your Company Name
- Color and thickness of glass to be used
- Quantity and any other specific instructions

Patterns should be made from a desirable material such as cardboard, brown paper, or masonite. **WE WILL NOT ACCEPT GLASS OF NEWSPAPER** patterns. Hard templates are required for all "fit in" applications.

Western States Glass will not accept any claims for back charges under any circumstances. It is our desire here at Western States Glass, to provide our customers with quality products and excellent service. Our representatives are always glad to provide you with quotes and answer any questions you may have, so please don't hesitate to call us.